

Sakonnet River Grille Square Implementation Human Resource Plan

Introduction

Welcome to the 2018 Project Management Human Resource Plan for Square implementation for Sakonnet River Grille. This plan is being set in place to ensure that the implementation runs smoothly and the experience for the employees and customers is improved. Employees of Sakonnet River Grille, mainly the waiters/waitresses, will be able to work even faster and more efficiently using the Square.

Roles & Responsibilities

The different responsibilities are to ensure that the Square is running smoothly during the weeknights before officially running the program during busy weekend nights. There will also be roles to make sure the employees have a firm grasp on how to use the Square program for at least 3 weeks before the managers decide to officially run the program every day for lunch and dinner.

Project Manager:

Will oversee the other managers and ensure that all the roles are being correctly fulfilled. The project manager will ensure that the initiation, planning, execution, and closure of the project run smoothly.

System Manager:

The system manager will oversee the tablets in use and make decisions about the installation, upgrades, and maintenance.

Hardware Manager:

The hardware manager will be in charge of administering the Square and making sure that the commodities of the employees are being upheld. This person oversees that the Square implementation is in line with the owners expectations.

Training Manager:

Training managers will work to ensure that all employees are correctly trained with the Square. This includes David Gorman, James Gorman, Alex Gorman, and the employees. By the end of the project the training manager should have enhanced everyone's understanding of how to use the Square.